

Duration: Permanent. Full Time

Salary: Negotiable

Start Date: Immediate

JOB ADVERT

Domestic Appliance Engineer – White Goods Engineer

We are seeking a field based White Goods Appliance Engineer to work in the London and surrounding area, to carry out diagnostics and repairs of various kitchen appliances including washing machines, dryers, dishwashers, cookers, fridge freezers, microwaves, extractors etc. You will be required to service, diagnose faults and repair domestic appliances to a high standard ensuring minimal recalls and a high level of customer service. Applicants with the ability to repair domestic refrigeration systems and Gas cookers will be prioritised, however this is an advantage and applicants who do not possess these skills will also be considered.

We currently use a PDA system, which allows engineers to send reports remotely from site, which means they will not be required to return to the office. Engineers will be required to start their first job at 08.00hrs and complete up to 9 jobs a day.

The day to day job will involve you diagnosing appliances, ordering parts, advising customers on correct use and overall providing a reliable & honest service.

Requirements

Hold a current full driving licence

Competent in the safe use & operation of equipment

Computer literacy for use with our Samsung PDA's

Excellent customer service & communication skills

Self motivated & demonstrate pride and commitment in your work.

Ability to prioritise work loads

Problem solving skills

Ability to understand faults

Confident in providing best advice to customers and dealing with customers face to face

You will be required to represent the company's image at all times, through your work and the way you deal with customers.

Previous experience in white goods repairs is essential.

Benefits

- Competitive Monthly salary

- Van stock supplied

- Van
- PDA Supplied
- Fuel Paid
- Mobile Phone Provided
- Uniform Supplied